

Newsletter

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Issue 96



IAIS

INTERNATIONAL ASSOCIATION OF
INSURANCE SUPERVISORS

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Calendar Notes

Upcoming stakeholder events

3 June	Accounting and Auditing Working Group stakeholder teleconference
9 June	Stakeholder webinar on climate related risks
25 June	ExCo Dialogue stakeholder call

From the Secretary General

The past two months have seen an intensive period of collective action by policymakers, central banks and supervisors in response to the risks to the financial sector and its customers arising from the Covid-19 pandemic. The IAIS has worked closely with standard-setting body (SSB) peers and the Financial Stability Board (FSB) to assess this impact, as well as to facilitate the sharing of information and insights on supervisory responses. The IAIS has endorsed the FSB's principles for the response to Covid-19, aimed at supporting a rapid and



coordinated response to support the real economy, maintain financial stability and minimise the risk of market fragmentation.

The IAIS has also taken steps to provide operational relief to our Members and stakeholders by adjusting data collection deadlines and extending consultation periods, allowing for a focus on a response to Covid-19 while ensuring continued progress on key projects and activities, such as the Insurance Capital Standard and the implementation of the Holistic Framework. This issue's feature article provides further information on adjustments to project timelines. We will continue to monitor the situation closely and take additional steps as needed. We have updated our 2020 / 2021 Roadmap in line with decisions taken over the course of April and May. An updated public Roadmap is available on the IAIS' website.

We have also communicated key messages on behalf of our global membership. Our 7 May media release outlined the IAIS' perspective on the importance of maintaining a high level of policyholder protection while cautioning against initiatives seeking to require insurers to retroactively cover Covid-19 related losses, such as business interruption, that are specifically excluded in existing insurance contracts. We also signalled our encouragement for efforts to collaborate, across public and private sectors, on potential solutions to protect policyholders against these types of risk and our willingness to contribute to these discussions.

While recent months have been a demanding period for the IAIS, I am very pleased with the speed and breadth of the IAIS' efforts in helping our Members understand and respond to the impact of Covid-19. Moreover, I am incredibly impressed with the commitment and remarkable ability of our stakeholders, our Members and the staff here at the IAIS to rapidly adapt and respond to the challenges of this difficult period. Thank you for your continued support and engagement.

Jonathan Dixon, Secretary General



For more information or to subscribe to the newsletter and e-mail alerts, please visit www.iaisweb.org.
Comments and suggestions are always welcome.

In Focus...**Further adjustments to the IAIS work programme for 2020/2021**

In our 27 March 2020 public release, the IAIS noted that adjustments to our work programme would be made to provide operational relief to Member supervisors, insurers and other stakeholders. The IAIS has made the following refinements to the below listed projects:

Holistic Framework – Global Monitoring Exercise: The IAIS will utilise the framework it has developed for forward-looking risk assessment under the Holistic Framework (the Global Monitoring Exercise (GME)) to undertake a targeted assessment of the impact of Covid-19 on the global insurance sector in 2020.

The GME consists of two main components: Individual Insurer Monitoring (IIM) and Sector-Wide Monitoring (SWM). For the targeted assessment of Covid-19 in 2020, the IAIS has agreed on a significantly reduced IIM data collection from participating insurers. For now, this targeted IIM Covid-19 data collection replaces the comprehensive IIM exercise for 2020. Following consultation with the FSB, the IAIS has agreed that reporting on the outcomes of the 2020 GME will be postponed by one year, to October 2021. Accordingly, the comprehensive 2020 IIM data collection is suspended for now to allow for the IAIS, Member supervisors and participating insurers to focus on this targeted IIM Covid-19 data collection. Similarly, the 2020 SWM data collection from insurance supervisors has been streamlined to focus on the impact of Covid-19.

Holistic Framework – Baseline Assessment: The first stage of IAIS implementation assessment of the supervisory policy measures of the Holistic Framework is the 2020 Baseline Assessment (BLA). The BLA was launched earlier this month, with an extended deadline for responses from supervisors of 1 September 2020. Preliminary results will be shared with the IAIS' Executive Committee in November and the final BLA report will be submitted to the Executive Committee and the FSB in March 2021.

Insurance Capital Standard: The 2020 Insurance Capital Standard (ICS) and Aggregation Method (AM) Data Collection packages were released on 23 April 2020. The submission deadline for participating volunteer groups has been extended from 31 August to 31 October 2020. The IAIS hosted a call with Volunteer Groups on 6 May 2020 to discuss the new timelines and seek feedback from Volunteer Groups on how the IAIS can provide support during the reporting period. The 2020 ICS Data Collection and the AM Data Collection packages are expected to be publicly released in late-summer.

The IAIS has also updated its 2020 / 2021 Roadmap. The updated Roadmap reflects the above changes to projects as well as other changes to timelines (eg changes to the timelines for Issues and Application papers). The updated Roadmap also includes three new projects:

- Following up on the work of the Cyber Underwriting Small Group, the IAIS will develop a paper on cyber risk underwriting over the course of 2020;
- Supporting information exchange and analysis on regulatory, supervisory and other financial policy measures being taken in response to Covid-19 by IAIS Members; and
- Development of a risk dashboard to inform regular discussions on the key developments in financial markets affecting the global insurance industry due to Covid-19.

The Public Roadmap is available at <https://www.iaisweb.org/page/about-the-iais/public-roadmap>.

**News
Updates**

Cancellation of 2020 November Meetings

In light of the current situation with Covid-19, it is with great regret that, in consultation with our host the Comisión para el Mercado Financiero, the IAIS' Executive Committee has made the difficult decision to cancel our 2020 Annual General Meeting (AGM) and Annual Conference, scheduled for 2 – 6 November in Santiago, Chile.

While it is unfortunate that the IAIS will be unable to go ahead with the November event as planned, the IAIS recognises that the evolving situation related to Covid-19 makes organising a high quality in-person event very difficult. To facilitate Member and stakeholder engagement and ensure that we can conduct the necessary business of the IAIS, the following alternative plans are being put in place:

- **Committee meetings:** while the in person meetings in Chile will be cancelled, the IAIS will hold Committee meetings, most likely through virtual means, during November as planned;
- **AGM:** the AGM will be held through virtual means during November; and
- **Annual Conference:** the Secretariat is developing a program for a virtual Annual Conference to be held in November.

June 2020 Committee Meeting Dates

Committee	Date
Coordination Group	8 June
Audit and Risk Committee	11 June
Executive Committee bi-weekly call on Covid-19 developments	11 June
Policy Development Committee	16 June
Implementation and Assessment Committee	17 June
Macprudential Committee	22 June
Executive Committee	23 June
Executive Committee	24 June
ExCo Dialogue stakeholder call	25 June
ICS Task Force	29 June
Budget Committee	1 July

IAIS Announces 2021 Meeting Dates

While the length of the current Covid-19 crisis is unknown, the IAIS is acting prudently to identify the key dates for our 2021 meetings. We will monitor developments and make adjustments as necessary.

Meetings	2021 Dates	Location
Committee meetings	1 - 3 March	Basel, Switzerland
Committee meetings and Global Seminar	14 - 18 June	Vancouver, Canada
Committee meetings, Annual General Meeting and Annual Conference	8 - 12 November	Sydney, Australia

**Stakeholder
Engagement****21 April: Stakeholder event on Resolution**

On 21 April, the IAIS hosted a stakeholder event via teleconference on Resolution related topics. More than 120 participants from around the globe participated. It was a valuable opportunity for the IAIS Resolution Working Group to provide an update on the development of an Application Paper on Resolution Powers and Planning.

Topics discussed include:

- Entry into resolution – the importance of using a range of relevant inputs and indicators was highlighted, so that the decision on resolution can be tailored to the specific circumstances;
- Resolution powers – there is great interest in descriptive backgrounds around the different resolution powers required by ICP 12 as well as practical examples on how these may be exercised in combination;
- Resolution planning and strategy – similar to recovery planning, it is important to assess different strategies, which may depend on the actual stress scenario and circumstances of the insurer at that time; and
- Information sharing and coordination – this was seen as a key success factor for resolution planning as well as during crisis management: both between relevant supervisors and resolution authorities as well as with the insurer involved.

The inputs received during the teleconference will greatly benefit the further development of the Application Paper. The Paper is currently scheduled to be published for consultation by the end of this year, although it should be noted that timelines may need to be adjusted depending on the developments with Covid-19 and its impact on the global insurance sector and the IAIS' activities.

3 June 2020: Accounting and Auditing Working Group (AAWG) teleconference to receive Stakeholder Input

The AAWG will hold a stakeholder call-in session on 3 June at 13:00 CEST (Basel Time) to provide updates on its activities and gather feedback on key matters of interest.

If you wish to participate in the conference call, please register online via this [link](#). Dial-in details will be emailed to registrants 24 hours prior to the teleconference.

If you have any questions, please contact IAIS@bis.org.

9 June 2020: IAIS and SIF co-hosted webinar on climate-related risks in the insurance sector

The IAIS and the Sustainable Insurance Forum (SIF) will be hosting a webinar supporting the development of an Application Paper on the Supervision of Climate-related Risks in the Insurance Sector on Tuesday 9 June from 13.00 – 14.30 CEST (Basel time).

The Application Paper is a follow-up to the Issues Paper on the Implementation of the Recommendations of the FSB Task Force on Climate-related Financial Disclosures (TCFD) [published](#) in February. This Application Paper aims to further support supervisors around the world in assessing

and managing the impact of climate-related risks to the insurance sector, by describing how the ICPs can be utilised to address the risks associated with climate change. The focus of the Paper is on public disclosure, enterprise risk management, corporate governance and investments.

During the webinar, the IAIS and SIF will provide an update on the progress made in developing the Paper and, importantly, gather feedback from stakeholders on the proposed scope and outline. The draft Application Paper will be published for consultation later this year.

To participate in the webinar, please register via this [link](#). Registration details will then follow via e-mail. An input document will be posted on the IAIS website ahead of the webinar.

If you have any questions, please contact IAIS@bis.org. We look forward to hearing your views!

25 June 2020 from 14:00-16:00 (Basel time): Join us for the IAIS Executive Committee Dialogue

With the cancellation of our June in-person Global Seminar, the Executive Committee leadership is inviting Members and other stakeholders to join a virtual dialogue on **Thursday, 25 June from 14:00-16:00 Basel time**. The dialogue will focus on Covid-19 and provide an opportunity to update stakeholders on the IAIS' current Roadmap activities and provide stakeholders with an opportunity to ask questions to leadership and share their perspectives and views. In advance of the Executive Committee Dialogue, stakeholders are invited to suggest topics and questions for consideration. Stakeholder submissions will be taken into account in developing the agenda and other thematic areas may emerge from the questions received.

Based on questions received, we will call on selected stakeholders as speakers. Please email your suggested topics and questions to Marike Komen Brady, Senior Policy Advisor, at marike.komenbrady@bis.org by **4 June**.

To participate in the webinar, please register via this [link](#). Registration details will then follow via e-mail.

If you have any questions, please contact IAIS@bis.org. We look forward to hearing your views!

Meetings and Events

Upcoming IAIS Subcommittee Meetings: June 2020

In light of the current situation regarding Covid-19, our host organisation, the Bank for International Settlements (BIS), has put in place precautionary measures regarding non-essential international travel, in order to safeguard staff while maintaining business operations. Accordingly, all in-person IAIS meetings until the end of

August will be replaced with conference calls, as appropriate.

Members should visit the IAIS website at www.iaisweb.org for latest updates. The following groups are scheduled to meet by call in June:

June working parties conference call
Accounting & Audit Working Group
Financial Crime Task Force
Governance Working Group
Insurance Capital Standard Task Force
Market Conduct Working Group
Macprudential Monitoring Working Group
Resolution Working Group

For information about planned stakeholder meetings, please visit the Stakeholder Meetings page of the IAIS website by clicking [here](#).

Appointment of Chairs and Vice Chairs

The Selection Committee made the decision to appoint:

- Martin Maringi (Bermuda) as Chair of the Infrastructure Task Force (ITF); and
- Tom Wicing (UK, PRA) as Vice Chair of the ITF.

Committee and Subcommittee Activities

Committee Activities

Executive Committee

In line with the decision made by the Executive Committee on its conference call of 26 March to schedule dedicated teleconferences on a bi-weekly basis to monitor Covid-19 developments, the Executive Committee held teleconferences on each of 7 and 24 April and 7 and 27 May. During these calls, a number of standing items were discussed including:

- a tour de table where members provided updates with respect to: (i) the impact of Covid-19 in their respective jurisdictions and (ii) the regulatory and supervisory measures that they have implemented in response to Covid-19; and
- an update from the Secretariat on IAIS activities undertaken in response to Covid-19.

In addition to the standing items, at these meetings the Executive Committee also:

- discussed adjustments to the Holistic Framework 2020 timelines;
- discussed ongoing compilation and analysis of regulatory and supervisory responses to the impact of Covid-19;
- approved revisions to the IAIS Roadmap and Project Plans to take into account the impact of Covid-19; and
- considered the impact on the IAIS' in-person meeting schedule, including agreement to cancel the in-person Annual General Meeting and Annual Conference in Santiago de Chile in November 2020 and to organise virtual events instead.

Secretariat Support: malene.duncan@bis.org

Subcommittee Activities

Accounting and Auditing Working Group

The Accounting and Auditing Working Group will meet in early June via conference call.

Members will discuss the International Accounting Standards Board (IASB) Workplan and the drafting of comment letters on several projects, potential changes to the Roadmap for 2021 due to Covid-19, Monitoring Group activities, International Accountancy Standard-Setting Boards (IAASB) International Standards on Auditing (ISA) 600 revisions, as well as the survey results on certain public disclosures.

Secretariat Support: jay.muska@bis.org

Capital, Solvency and Field Testing Working Group

The Capital, Solvency and Field Testing Working Group (CSFWG) released the 2020 Insurance Capital Standard (ICS) and Aggregation Method (AM) Data Collection packages on 23 April 2020. Given the challenges faced by all stakeholders during this pandemic, the submission deadline has been extended from 31 August to 31 October 2020 to provide operational relief to participating Volunteer Groups. The IAIS will monitor the situation closely and propose additional adjustments if necessary.

The Volunteer workshops for the launch of the data collections, which were scheduled for 19 May in Basel, were cancelled. Instead, the IAIS

hosted a call with Volunteer Groups on 6 May 2020. The purpose of the call was to discuss the changes to the timelines and the implications for reporting, as well as seek feedback from Volunteer Groups on how the IAIS can provide support during the reporting period.

The 2020 ICS Data Collection and the AM Data Collection packages are expected to be publicly released in late-summer. Each package is composed of Technical Specifications, Template and Questionnaire respectively for both ICS and AM. The ICS package also includes Yield Curves. The IAIS previously released the Level 1 document for ICS Version 2.0 for the monitoring period (“ICS Level 1 document”) and the Technical Note on ICS Version 2.0 for the monitoring period (“ICS Technical Note”) in November 2019. The Level 2 document for ICS Version 2.0 for the monitoring period (“ICS Level 2 document”) was released in March 2020.

The ICS Level 1 document sets out the overarching principles and concepts (ie ICS architecture) for the annual confidential reporting of the reference ICS during the monitoring period. The ICS Level 1 document should be read in conjunction with the more detailed specifications contained in the ICS Level 2 document. The ICS Technical Note summarises the changes to ICS Version 2.0 for the monitoring period compared to 2019 Field Testing. These documents can be found on the IAIS website:

<https://www.iaisweb.org/page/supervisory-material/insurance-capital-standard>.

The ICS Technical Specifications, also referred to as the ICS Level 3 document, includes the content of both the Level 1 and 2 documents with additional information to assist Volunteer Groups with completing the reporting template for annual confidential reporting.

Secretariat Support:
romain.paserot@bis.org and
danita.pattimore@bis.org

Insurance Groups Working Group

The Insurance Groups Working Group (IGWG) met via teleconference on 28 April. IGWG had an initial discussion on updating the Application Paper on Supervisory Colleges, including the scope of revision and organisation of work.

Secretariat Support:
grzegorz.komarnicki@bis.org

Macroprudential Monitoring Working Group

The Macroprudential Monitoring Working Group (MMWG) has been meeting regularly via teleconference (on 3 and 21 April and 5 and 18 May). The key focus of the work has been to finalise the targeted Covid-19 IIM and SWM data collections. The targeted Covid-19 IIM data collection was sent out on 28 April 2020 and the targeted Covid-19 SWM data collection (phase 1) was sent out on 13 May 2020. The targeted Covid-19 SWM data collection (phase 2) is in its last steps of finalisation.

Secretariat Support: Nicolas.Colpaert@bis.org

Macroprudential Supervision Working Group

The Macroprudential Supervision Working Group (MSWG) met via teleconference on 17 and 20 April, as well as on 26 May, to discuss:

- the impact of Covid-19 on the MSWG workplan;
- initiating work on developing the Application Paper on Macroprudential Supervision, which is scheduled for public consultation in 2021; and
- finalisation of the draft revised Application Paper on Liquidity Risk Management after public consultation and resolution of comments. The Paper will be presented for adoption by the Executive Committee in June.

Secretariat Support:
hanne.vanvoorden@bis.org and
andrei.radu@bis.org

Resolution Working Group

The Resolution Working Group (ReWG) hosted a stakeholder event via teleconference on 21 April to support the development of an Application Paper on Resolution Powers and Planning. Approximately 120 interested stakeholders, supervisors and regulators joined the teleconference. On 22 April, ReWG members met via webinar to reflect on the stakeholder event and discuss the feedback received and further steps in the process of developing the Application Paper.

Secretariat Support:
hanne.vanvoorden@bis.org

Access to Insurance Initiative (A2ii) Report



The Access to Insurance Initiative (A2ii) is a unique global partnership which inspires and supports insurance supervisors in promoting access to insurance for underserved and low-income populations. It is the IAIS implementation partner on financial inclusion.

The A2ii taking precautionary measures related to Covid-19 (coronavirus)

To safeguard the well-being of the A2ii staff and its partners, the A2ii is cancelling or postponing all physical events originally planned for March through the end of August, and exploring the use of virtual formats when possible. Events that are scheduled to take place from September onwards are currently not affected by this policy. The A2ii will communicate any changes pertaining to our events on our website, social media channels and through our newsletter.

Covid-19 adjustments to A2ii activities

Like many other organisations, the Access to Insurance Initiative has made adjustments to our activities in the context of the Covid-19 crisis. To support insurance supervisory authorities throughout these challenging times, we launched a new Covid-19 webinar series, published a supervisory response tracker on our website and a new blog series. We are also looking into converting our training on inclusive insurance organised together with the Toronto Centre into an online format so that the trainings originally planned for Latin America and Asia should be able to take place remotely instead. Our inclusive insurance innovation lab has also moved online, with workshops now being conducted with the country teams from Argentina, India, Morocco and Rwanda.

Taking a longer-term perspective and thinking about the protection gap this pandemic has exposed, the A2ii is also reviewing its activities to see how through advocacy with policymakers, empowering insurance supervisors or otherwise it can play its part in helping to close the protection gap against futurpandemics.

- **Hannah Grant, Head of the Secretariat** -

New at the A2ii

Covid-19 Insurance Supervisory Response Tracker



As the Covid-19 pandemic sweeps through the world, countries and organisations are reacting in different ways. Our team has been following the developments closely, and to stay up to date on this topic, we have created a [special page](#) on our website dedicated to tracking supervisory responses.

It will be frequently updated with news (with a focus on insurance-related topics and world regions) and resources (such as webinars). Please feel free to share relevant news with us via secretariat@a2ii.org, by tagging Access to Insurance Initiative on [LinkedIn](#) or by mentioning us on [Twitter](#).

A2ii blog



We're excited to share with you our newly launched blog, a collection of observations and analysis by the A2ii team and guest contributors. We're kicking off with a series of posts focusing on the ongoing Covid-19 challenges and implications for insurance supervisors:

- [Sustaining responsible regulatory response during Covid-19 crisis](#) by Hannah Grant
- [Covid-19: On approaches to solvency requirements so far](#) by Hui Lin Chiew
- [Covid-19: The response of the UK Financial Conduct Authority](#) by Pascale Lamb
- [Covid-19: A new impetus to enable access to insurance for the most vulnerable](#) by Andrea Camargo
- A2ii Interview: [Perspectives on financial inclusion from Belize: An interview with Alma D. Gomez, Supervisors of Insurance and Pensions at the OSIPP](#)
- [A2ii Insights: Emerging markets' supervisory response to Covid-19](#) by Pascale Lamb
- [South Africa's response to the Covid-19 pandemic](#) by Loraine van Deventer
- [The role of insurers to get economies back to business](#), a guest post by Jeremy Gray, CENFRI

As well as a special introductory contribution by IAIS' Jonathan Dixon on [the coronavirus implications for supervisors blog series](#).

As always, we want to be a source of current and relevant resources for insurance supervisors. If you have a topic suggestion or proposal for our blog, please contact us at secretariat@a2ii.org. To receive notifications on the latest blog posts to your inbox, you can [subscribe here](#).

A2ii-IAIS webinar series on the coronavirus (Covid-19) pandemic and implications for insurance supervisors



Coronavirus (COVID-19) pandemic and implications for insurance supervisors
- A2ii-IAIS webinar series -

The A2ii, together with the IAIS, launched a new webinar series on the Covid-19 pandemic and implications for insurance supervisors. Four calls took place so far; read more about these in the 'recent events' section below. Keep an eye on our [events page](#) for more information about upcoming calls.

Recent Events

A2ii-IAIS webinar series on the coronavirus (Covid-19) pandemic and implications for insurance supervisors 2, 16, 30 April and 28 May, online

During the month of April, the A2ii saw the launch of the exceptional [A2ii-IAIS Consultation Calls webinar series on Covid-19](#) and its implications for supervisors. Over April and May, four calls took place:

- [The first call](#) on 2 April explored key messages from the IAIS members' survey on supervisory responses to the crisis, the impact of Covid-19 on the insurance sector and implications for the inclusive insurance consumer
- [The second call](#) on 16 April focused on the situation in EMDEs and how different supervisory authorities are responding to the pandemic. Read the [A2ii Insights: Emerging markets' supervisory response to Covid-19](#), a blog report from the call.
- On [the third call](#) from 30 April, a Toronto Centre expert presented on how supervisors are enabling the market to function effectively with COVID-19 both for consumers and the insurance sector. Participants on the call also heard insights from the IAIS Secretariat on their forward-looking assessment on the impact on the insurance sector.
- On [the fourth call](#) from 28 May, we were joined by the Organisation for Economic Cooperation and Development (OECD) who presented an overview of their work, including a questionnaire on financial consumer protection measures that may be implemented by jurisdictions in response to Covid-19.

Inclusive Insurance Innovation Lab National Workshops for India, Morocco, Argentina and Rwanda

4-5 March, Hyderabad, India and Rabat, Morocco

On 4-5 March 2020, first national workshops of the iii-lab kicked off in India and Morocco. In both countries stakeholders from the insurance industries - regulators, insurers, banks, brokers, and insurer associations – brought critical institutional insight and resources to the table to find innovative solutions to increase the uptake of insurance in their countries.



In Hyderabad, the workshop opened with remarks by Ms T. L. Alamelu, Board Member of the Insurance Regulatory Development Authority of India and Mr Ram Babu Vedantham representing the embassy of the Netherlands.

In Morocco, to deliver the introductory remarks were Mr Othman El Alamy, ACAPS Secretary-General and Mr Luc Schilling, from the embassy of Netherlands . They affirmed the importance of inclusive insurance and the tasks that lay ahead.

Over the two days of creative brainstorming, team India discussed the challenges of inclusive insurance in their country from a variety of angles. Participants came to understand each other's perspectives better, with one industry participant from the team India acknowledging that "regulators do not ask for information for no reason". The group eventually decided to focus their innovation work on four initial priority clusters: customer centricity, awareness, distributors, and insurance processes.



In Morocco, the iii-lab comes at the right time, with the National Financial Strategy in place and

other ongoing projects on financial inclusion – Intelaka, for example. According to Mr El Alamy, it is now time for insurance to follow the financial services sector with reduced premium products. In an atmosphere of clarity and enthusiasm around innovating the Moroccan inclusive insurance ecosystem, ACAPS is taking the lead in federating different stakeholders and their respective interests. In words of one of the lab's participants, "It is good to be able to talk as we all have our angles, all important for a bigger picture." The team Morocco split into two sub-groups on SMEs and Informal Workers to pursue the next steps.

Without the support of the Dutch Government, the 2nd Inclusive Insurance Innovation Lab would not have been possible.

Argentina and Rwanda, held virtually

As a result of Covid-19, the iii-lab's national workshops planned for March in Rwanda and Argentina were converted into an online format.



The Argentinian and Rwandan teams underwent a technology onboarding session and the lab launched in mid-April. Stakeholders from the insurance industries - regulators, insurers, banks, brokers, and insurer associations – have started analysing current challenges the teams are facing to making their insurance market more inclusive.

In May the two teams continued the online workshops to discuss current barriers to market development and learn about innovation tools. The Indian and Moroccan teams that met

early March in the face-to-face workshop have continued their work and are using the same platforms for exchanging and collaborating as their peers in Rwanda and Argentina.

For more information about the Inclusive Insurance Innovation Lab, visit [the lab page](#).

A2ii presents a panel on the topic of "Increasing resilience against climate and disaster risks – the role of the supervisor" at the 2nd AFI Inclusive Green Finance (IGF) Working Group Meeting 15 April

Due to the Covid-19 pandemic, the 2nd Alliance for Financial Inclusion (AFI) Inclusive Green Finance (IGF) Working Group Meeting that was meant to be held in Accra, Ghana from 9 – 12 March 2020, was cancelled and converted into a series of virtual sessions. A2ii organised and presented on a panel on the topic of "Increasing resilience against climate and disaster risks – the role of the supervisor" on 15 April.

A2ii explored the various roles insurance supervisors can have in the development of responsible climate risk insurance solutions; not only by adopting proportionate regulatory and supervisory approaches to foster supply and demand of climate risk solutions but also by raising awareness on the topic, bringing together the relevant stakeholders and ensuring the incorporation of responsible insurance solutions in national strategies on disaster risk management. Following the [presentation](#), a country case example was presented by Mr. Kofi Andoh, Deputy Commissioner and Head of Supervision at the National Insurance Commission (NIC) of Ghana. To increase resilience, an agricultural insurance pool was set up in northern Ghana. The NIC is furthermore introducing a national agrarian insurance policy, and with the insurance sector has designed a [comprehensive insurance awareness program](#) available in 36 languages to raise awareness about the benefits and the use of insurance more broadly, and climate risk insurance specifically.

**Putting the consumer at the heart of digitalisation of the insurance value chain
A2ii-IAIS Consultation Call
19 March 2020 – WebEx**

The digitalisation of the insurance value chain unlocks opportunities that are reducing the insurance protection gap. The use of digital devices and digital transactional platforms are removing barriers which before hindered the possibility of offering valuable products to unserved and underserved segments of the population. New providers, business models, products and processes have emerged to create a new ecosystem that is reshaping the way to interact with consumers.

This consultation call explored how the digitalisation of the insurance value chain is reducing the protection gap in some jurisdictions. It looked at how supervisors have provided an enabling environment for innovation, and how this aligns with the IAIS conduct of business guidelines to promote responsible development.

Through an interactive dialogue, supervisors heard about different types of innovations that providers have adopted to address obstacles and provide insurance. The participants on the call explored how to adopt a balanced approach that facilitates innovation, considers the risks and ensures the right level of consumer protection, all at the same time.

During the English and French calls, we heard from Elias Omondi from Kenya's Insurance Regulatory Authority and Tang Khai Sheng from Bank Negara Malaysia. Paulo Miller and Gustavo Caldas from SUSEP Brazil joined the French and Spanish calls respectively to share experiences from their jurisdictions. The dialogue in all the sessions was moderated by Andrea Camargo (director of Inspowering and technical expert of the A2ii). Keep an eye on our website [here](#) where a summary report of the call will be published.

**Regional Program for Francophone Insurance Supervisors
3-5 March, Saly-Portudal, Senegal**

The A2ii delivered a workshop on the topic of "Implementation of the proportionality principle in inclusive insurance" and a presentation of the recent paper "[The role of insurance supervisors in Climate Risk Insurance](#)," published in November 2019. The Regional Program was organised by the Direction Nationale des Assurances (DNA) of Senegal, the Conférence Interafricaine des Marchés d'Assurances (CIMA), the Autorité de contrôle prudentiel et de résolution française (ACPR), the International Association of Insurance Supervisors (IAIS) and the International Banking and Finance Institute (IBFI).

48 representatives of 17 francophone supervisory authorities participated in the interactive sessions, in which participants gained insights into how supervisors, policymakers and providers around the world have adopted innovative approaches to remove supply and demand obstacles to increase access to insurance and climate risk insurance. They also had the opportunity to understand better the needs and particularities of consumers in emerging markets. The underlying message of the activities was that supervisors need to adopt proportionate approaches on regulation and supervision to encourage innovation whilst ensuring the new risks and new participants in the market are adequately supervised.

Upcoming Events**A2ii-IAIS Consultation Call webinar series on the coronavirus (Covid-19) pandemic and implications for insurance supervisors
18 and 30 June, WebEx**

This is the fifth call in a series of A2ii-IAIS webinars on the coronavirus (COVID-19) pandemic and implications for insurance supervisors. This call will take place on 18 June 2020, on the topic of digitalisation.

Please note that this series is restricted to supervisors only.

For more information visit the [event page](#).

Recent Publications

"Reflections and projections: inclusive insurance supervision" - report on lessons from the A2ii 10th Anniversary Conference

We just published "Reflections and projections: inclusive insurance supervision," a report from our 10th Anniversary Conference: High-Level Forum and Expert Symposium. Drawing from 2 days of exchanges among insurance supervisors, development partners and leading experts in inclusive insurance, the report presents the state of the inclusive insurance regulation and supervision, its impact, as well as opportunities and challenges that lie ahead.

[Download the report](#).

Summary of the 15th, 16th, and 17th Consultative Forums in 2019 - "Climate and disaster risk: building resilience, bridging the protection gap"

In 2019, three dialogue forums were jointly organised in Latin America, Africa, and Asia by the Access to Insurance Initiative (A2ii), the International Association of Insurance Supervisors (IAIS), Microinsurance Network (MiN) and InsuResilience Global Partnership, supported by local partners. [We have now published a summary of key messages](#) from the forums, as well as a summary of how approaches by different stakeholders (government, insurance supervisors, and insurers) can contribute to more resilient societies.

In addition to the newly published [summary](#), video recordings, reports and presentations can be found in our archives:

[15th Consultative Forum](#), 7 May 2019, Panama City, Panama

[16th Consultative Forum](#), 12-13 June 2019, Johannesburg, South Africa

[17th Consultative Forum](#), 4 November 2019, Dhaka, Bangladesh ([videos on YouTube](#))

Report on Cloud Computing: Regulatory and Supervisory Approaches - A2ii-IAIS Consultation Call

[The report on the consultation call has been published](#). Advancements in digital technologies bring both benefits and challenges to the insurance industry and the financial sector in general. In recent years, cloud computing is increasingly being used in the insurance sector. As the use of cloud computing services and technology continues to grow, additional regulatory requirements or enhanced supervisory practices may be required which makes it important for supervisors to consider the regulatory and supervisory implications of cloud computing. On this consultation call, experts explored the topic of cloud computing and its implication for supervisors. This call drew on FSI Insights paper on [Regulating and Supervising the clouds: emerging prudential approaches for insurance companies](#).

Staffing Updates

We are pleased to welcome Pascale Lamb to the [A2ii Secretariat](#) in the position of Advisor. She is currently supporting the A2ii with capacity building and with the consultation calls. Pascale has over ten years of experience working in financial regulation and prior to joining the A2ii, she worked for the UK's Financial Conduct Authority (FCA) where she led on the FCA's engagement with the global standard setting bodies and capacity building with international regulators. She has also worked for the insurance sector on consumer protection and regulatory compliance.



Additionally, the A2ii has welcomed Loraine Van Deventer as the new Regional Coordinator for Sub-Saharan Africa.



Loraine has 20 years of experience in financial sector regulation. She works for the Financial Sector Conduct Authority (South Africa) heading the Regulatory Liaison Department and is

responsible for liaising with domestic and international regulators and standard-setting bodies. Prior to that, she was an snr specialist legal advisor and snr investigator at the FSCA respectively responsible for the legislative and policy framework of financial advisors and intermediaries and the investigation of financial institutions' compliance with and enforcement of financial sector laws.

Financial Stability Institute



The Financial Stability Institute (FSI) was jointly created in 1998 by the Bank for International Settlements and the Basel Committee on Banking Supervision to assist supervisors around the world in improving and strengthening their financial systems.

FSI Briefs

A new BIS publication series providing timely insights on regulatory and supervisory developments in relation to Covid-19



Due to ongoing Covid-19 developments, the FSI has adjusted its programme of activities to support its stakeholders in the current extraordinary circumstances. As part of this effort, the FSI in April launched a new publication series, FSI Briefs. They are short technical notes on regulatory and supervisory subjects that are of topical interest. Currently, they cover policy actions by financial sector authorities in response to Covid-19. FSI Brief No 4 focuses on [insurance regulatory measures in response to Covid-19](#).

All FSI Briefs are available on the BIS [Covid-19](#) and the FSI '[other publication](#)' webpages.

FSI Connect

To support dissemination of the recent global reform package by the IAIS, the FSI released the following new suites of FSI Connect tutorials in May:

- Introduction to ComFrame
- Insurance Capital Standard (ICS)

Preview these tutorials [here](#).

Existing tutorials on the Insurance Core Principles have been updated to reflect the final version adopted in November 2019.

Three new Executive Summaries were also published in May:

- The Holistic Framework
- ICS – Market-adjusted Valuation
- ICS – Non-life Risk Insurance Risk Charges

All FSI Executive Summaries can be found on the BIS [website](#) as well as on [FSI Connect](#).

FSI Events

Due to ongoing travel restrictions, the FSI has converted several physical events into virtual events. The upcoming virtual events are as follows:

- FSI-IAIS webcast on business interruption insurance in light of Covid-19, 26 June (tbc)
- CBIRC-FSI virtual seminar on key elements of IAIS standards on insurance supervision, 1-10 July

Registration for the 7th FIRST ONE online course is now open until 3 July. This year's course will run from 20 August to 24 November.

About the IAIS

The International Association of Insurance Supervisors (IAIS) is a voluntary membership organisation of insurance supervisors and regulators from more than 200 jurisdictions. The mission of the IAIS is to promote effective and globally consistent supervision of the insurance industry in order to develop and maintain fair, safe and stable insurance markets for the benefit and protection of policyholders and to contribute to global financial stability.

Established in 1994, the IAIS is the international standard setting body responsible for developing principles, standards and other supporting material for the supervision of the insurance sector and assisting in their implementation. The IAIS also provides a forum for Members to share their experiences and understanding of insurance supervision and insurance markets.

The IAIS coordinates its work with other international financial policymakers and associations of supervisors or regulators, and assists in shaping financial systems globally. In particular, the IAIS is a member of the Financial Stability Board (FSB), member of the Standards Advisory Council of the International Accounting Standards Board (IASB) and partner in the Access to Insurance Initiative (A2ii). In recognition of its collective expertise, the IAIS also is routinely called upon by the G20 leaders and other international standard-setting bodies for input on insurance issues as well as on issues related to the regulation and supervision of the global financial sector.

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The publication is available free of charge on the IAIS website (www.iaisweb.org).

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